

Product RMA Application

RMA:

Date		Company			Contact			
Tel:		E-mail			Fax:			
Vat number		Address						
P/N(Model)	Q'ty	Serial No.(SN#)	Ship Day	Description of Defect	RSP checking	Inspector	RMA description	Engineer

Remarks: 1. Fill out RMA application form by fax or e-mail to get RMA number from RSP.
 2. If RMA fee is required, RMA will be proceeded after customer's approval of RMA quotation.
 3. Send RMA product and application form including RMA number to RSP.
 4. If the defection resulting from abnormal use, force majeure and abuse will be considered as warranty invalid. RMA fee is subject to RSP standard charge.
 5. Please carefully packing the RMA product. Any damaged caused during shipping will be considered as abnormal use.
 6. RMA schedule can be checked according to RMA number. Notice will be sent as soon as RMA is finished.
 7. There is no responsibility of RSP to store RMA product 30days after RMA quotation and no answer received.